

24th February 2006.

Mr. David Phillips
(Managing Director)
Payne Windows & Conservatories,
Unit 2, Woodleys Drive,
Newton Poppleford,
Exeter,
Devon. EX10 0BJ.

Dear David,

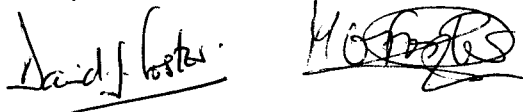
We would just like to write to express our real appreciation of the work your Company has done for us on our Conservatory. We are delighted with the finished product and look forward to many years of enjoying it. It is a very useful addition to our home.

As well as the quality of the product, we would also like to say how grateful we are for the helpful and professional way in which the whole project has been undertaken by your staff. From the very first meeting with Matthew to discuss the plans, right through to the finishing touches, we have been treated with thoughtfulness and care; and all of the workmen who have been here have been friendly, efficient and professional in their approach to the work, – a pleasure to have here, and a real credit to your Company.

We are very pleased that we have been dealing with you all, and we are very happy to recommend your Company to others who may be considering such a project in the future.

Once again, very many thanks for all your help.

Yours sincerely,

The image shows two handwritten signatures in black ink. The signature on the left is 'David Foster' written in a cursive style. The signature on the right is 'Marisol Foster' also in a cursive style, with a large, stylized initial 'M'.

David & Marisol Foster.